

What can I expect from a visit with a public health nurse?

We will come to your home to talk about your concerns and help you get connected with the health care services you need.

Does a public health nurse treat people who are sick or injured?

No, we do not provide medical treatment. Call 911 if you need help right away. For any other needs for medical treatment, contact your doctor or medical clinic.

Do I have to pay to talk to a public health nurse?

No, we do not charge for our services in most cases. Please call us to learn how we can help.



(714) 834-7747

Public Health Nursing, a division of the Orange County Health Care Agency, promotes optimal health across the lifespan by providing community and in-home health education, health assessments, and help accessing medical and other supportive services.

Public health nurses:

- Serve people of all ages
- Visit you in your home
- Can provide you with education on healthy living
- Help you manage your health problems
- Connect you to resources and services



Public Health Nursing Division

1725 W 17th Street
Santa Ana, CA 92706
Referral Phone Line: (714) 834-7747
Fax: (714) 834-7780

How can I help you?



Public Health Nursing

Caring for Our Community

We are specially trained registered nurses who can help you with your health concerns. We help you manage high-risk or ongoing health conditions and learn where you can get the care you need, close to where you live.

Senior Health Outreach & Prevention Program (SHOPP)

SHOPP is a Public Health Nursing Program that serves older adults and persons with disabilities. Public Health Nurses (PHNs) provide home visitation to low income, uninsured, or under-served adults with unmet healthcare needs. The goal is to improve the physical and mental health through health screening, counseling, education, case management, consultation, and client advocacy. PHNs often collaborate with Behavioral Health and community service providers to improve access to health care and to assist clients to identify and maximize their strengths in daily living skills and health issues.

How do you directly contact SHOPP?

Call (714) 972-3700 and ask for the SHOPP Nurse Officer of the Day or call the Public Health Nursing referral line at (714) 834-7747.

Our Services

Below are some ways we can help you. Please contact us to learn more.

- Help to identify health problems early
- Keep up to date on shots and vaccines
- Eat healthier foods
- Stay safe and prevent injuries
- Connect to local medical and other services
- Find out more about your health needs
- Learn signs of illness
- Follow-up on advice from your doctor
- Manage long-term health conditions
- Locate a doctor
- Obtain health insurance
- Assist in arranging transportation to medical appointments
- Arrange for home delivered meals
- Assist in finding a caregiver
- Assist in obtaining Behavioral Health Services
- Connect to a socialization program

“Dad was really worried when the doctor told him he has diabetes. The public health nurse helped him understand his treatment and learn about local support. The nurse checks in with dad to help him stay on track with medicine, eating healthy and walking.”



Visit us online to learn more about what we can do for you:



[OHealthinfo.com](https://www.ocaliforniahealthinfo.com)

Call our referral phone line to ask for services:



(714) 834-7747

You can also fax referral information:



(714) 834-7780